Welcome to the Australian Ice Hockey League (the AIHL). The following conditions are in place to ensure that you enjoy a safe and memorable experience. By attending the game all spectators agree to be bound by these Terms of Admission. These Terms of Admission should be read in conjunction with any rink conditions of entry and/or ticket conditions (appearing on each ticket).

**Tickets**
1. Please retain your ticket for inspection prior to entering and at any time during the game. You must occupy the seat specified on your ticket (if applicable).

Tickets may not be used for advertising, promotion (including contests and sweepstakes) or other trade or commercial purposes, without the prior written approval of the Team or the AIHL, as applicable. Resale or attempted resale of a ticket in violation of applicable law is grounds for seizure or cancellation without refund or other compensation.

Tickets will not be refunded or exchanged except in accordance with the “Code of Practice for the Ticketing of Live Entertainment in Australia” (the Code), available at www.liveperformance.com.au. Except as provided by the Code, to the extent permitted by law, the AIHL is not liable to any person for any loss (including consequential loss) arising out of, or in connection with, the cancellation or rescheduling of a game.

**Safety and Surveillance**

All persons and their possessions may be subject to searches before entering the rink and may be subject to search upon exit. Persons who refuse to participate may be denied entry or asked to leave the rink.

For your safety and the safety of others, surveillance cameras may be operating in and around the rink. All persons entering the rink consent to having their image recorded and held for a specified period for use by the AIHL, AIHL Teams and Police.

Pass-outs may issued at the discretion of the rink. Should pass-outs be granted, patrons wishing to re-enter the rink must present both the pass-out and a valid ticket to regain entry. Persons may be subject to searches upon re-entry to the rink.

**Refusal of Entry**

The AIHL, AIHL Teams and rink management reserve the right to refuse entry or evict any person:

(a) deemed to be intoxicated, or in possession of, or impaired due to, illegal substances.

(b) attempting to bring in, or found in possession of:

(c) items that are prohibited by law, including illegal substances, flares, fireworks, weapons, explosives and smoke bombs;

(d) alcoholic beverages, glass bottles, cans and breakable containers;

(e) recreational equipment such as skateboards, rollerblades and bicycles;

(f) animals and pets (other than Assistance Dogs);

(g) non-accredited photographic equipment and recording devices for commercial purposes, including audio and audio-video visual equipment;

(h) any equipment, device or instrument capable of recording, distributing and/or transmitting scoring data and other statistical information relating to the game for any commercial purposes (including sports betting);

(i) signs, banners, flags and clothing displaying offensive, political, National, racial or unauthorised commercial material; and

(j) any item determined by the AIHL, AIHL Teams or rink Management that may cause injury, public nuisance or which is deemed dangerous to fellow spectators.

(k) not authorised to be in the rink e.g. without a valid ticket or accreditation;

(l) who is in breach of these Terms of Admission or who the AIHL, AIHL Team or rink Management has reasonable grounds to believe is likely to breach these Terms of Admission; or

(m) engaged in any other conduct deemed by the rink staff to be inappropriate to the good order of AIHL games or that may be unsafe.
Photography and Recording Devices

Non-flash, still photography is permitted within the rink provided that such photos are only for private non-commercial purposes. Making or transmitting any audio, audio-visual material, commentary, news reports or statistics (by any means including by mobile phone or other wireless device) of any game action, game information or other rink activity is prohibited without the prior written approval of the AIHL.

Use of Image

By entering the rink, you grant permission to the AIHL Teams and the AIHL (and their designees) to utilize your image, likeness, actions and/or statements in any live or recorded audio, audio-visual material or photographic display or other transmission, exhibition, publication or reproduction made of, or at, the game in any medium or context for any purpose, including commercial or promotional purposes, without further authorization or compensation.

Conduct

You must respect the rights of others to enjoy the game, be legally appropriate, and not be offensive or abusive to others. For your safety and comfort, unacceptable conduct is subject to eviction or possible arrest and includes, but is not limited to, the following:

(a) use of foul, threatening, or abusive language or gestures;
(b) fighting;
(c) displaying commercial or offensive signage;
(d) threatening or offensive conduct towards others;
(e) intoxication or impairment due to alcohol or consumption of illegal substances;
(f) throwing objects or interfering with the progress of the game;
(g) striking or igniting flares, fireworks, explosives and or smoke bombs;
(h) being in possession of alcohol not purchased inside of the rink;
(i) being a minor in possession of alcohol or providing a minor with alcohol;
(j) smoking (including e-cigarettes and personal vapourizers) inside the rink;
(k) engaging in any form of ambush marketing or other activity that conflicts with, impairs, infringes or denigrates the rights of any official sponsor, official supplier, broadcaster, licensee and/or any other party which has been granted a commercial association with the AIHL and/or AIHL Teams or the game from time to time; and/or
(l) any other conduct that may be deemed by the rink staff to be inappropriate to the peace and good order of games or which may adversely affect the safety of persons or property.

You are responsible for your own conduct whilst in the rink and must pay for the cost of repair of any damage caused to the rink as a result of your conduct.

Breach of Terms of Admission

If you breach these Terms of Admission you may be:

(a) denied access to, or evicted from, the rink;
(b) banned from attending future games at the discretion of the AIHL, AIHL Teams or rink management;
(c) asked for identification by the AIHL (including its authorised contractors, agents or employees), AIHL Teams, Police or rink management; and/or
(d) subject to all legal remedies available to the AIHL and AIHL Teams and, if applicable, may also result in the revocation of season ticket privileges.

Information collected from or on attendees who breach the Terms of Admission may be shared between the AIHL, AIHL Teams, rink management and/or Police. All information collected will be handled in accordance with the AIHL’s Privacy Policy, which is available at www.theaihl.com.

Liability

You assume all risk and danger of personal injury and all other hazards related to the game, whether occurring prior to, during or after the game, including specifically (but not exclusively) the danger of injury by hockey pucks, sticks and other equipment, by spectators or players, or by thrown objects. Despite spectator-shielding measures, pucks may still fly into the spectator area. Serious injury may occur. Stay alert at all times, including during warm-up and after the play stops.